1. Kindly Note

- It takes the risk to update the firmware, please avoid updating the firmware when the device is used for the important events
- To avoid the power being cut off suddenly during the updating, please make sure the device with enough power during updating.
- Please feel free to contact our technical support engineer if the updating failure or error causes the malfunction of the device:
- The link for contacting Hollyland Technical Support Engineer: support@hollyland.com

2. Upgrade Steps

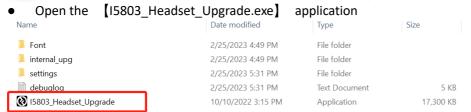
2.1 Upgrade with Windows

- Download the upgrade file and unzip the file
- Install the USB driver

(Windows system only. download link: https://download-hollyland.oss-us-east-1.aliyuncs.com/Firmware/Wireless Intercoms/USB Driver/STSW STM32102 V1.5.0.zip)

- VCP_V1.5.0_Setup_W8_x64_64bits.exe
- VCP_V1.5.0_Setup_W8_x86_32bits.exe
- Turn on the headset one by one, and connect it to laptop via USB-A to Type-C cable



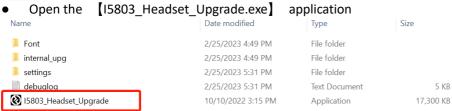


- It will recognize the headset automatically, and then Click [YES] for upgrade.(Please do not unplug the USB cable during the upgrade.)
- After the upgrade, pair the master headset and remote headset again by long-press the [A] button on both headsets.

2.2 Upgrade with Mac

- Download the upgrade file and unzip the file
- Turn on the headset one by one, and connect it to laptop via USB-C cable





- It will recognize the headset automatically, and then Click [YES] for upgrade.(Please do not unplug the USB cable during the upgrade.)
- After the upgrade, pair the master headset and remote headset again by long-press the [A] button on both headsets.