

1. Kindly Note


- It takes the risk to update the firmware, please avoid updating the firmware when the device is used for the important events
- To avoid the power being cut off suddenly during the updating, please make sure the device with enough power during updating.
- Please feel free to contact our technical support engineer if the updating failure or error causes the malfunction of the device:
- The link for contacting Hollyland Technical Support Engineer: support@hollyland.com


2. Upgrade Steps

2.1 Upgrade with Windows

- Download the upgrade file and unzip the file
- Install the USB driver

(Windows system only. download link: [https://download-hollyland.oss-us-east-1.aliyuncs.com/Firmware/Wireless Intercoms/USB Driver/STSW_STM32102_V1.5.0.zip](https://download-hollyland.oss-us-east-1.aliyuncs.com/Firmware/Wireless%20Intercoms/USB%20Driver/STSW_STM32102_V1.5.0.zip))

 VCP_V1.5.0_Setup_W8_x64_64bits.exe

 VCP_V1.5.0_Setup_W8_x86_32bits.exe

- Turn on the headset one by one, and connect it to laptop via USB-A to Type-C cable



- Open the **[I5803_Headset_Upgrade.exe]** application

| Name | Date modified | Type | Size |
|------------------------------|--------------------|---------------|-----------|
| Font | 2/25/2023 4:49 PM | File folder | |
| internal_upg | 2/25/2023 4:49 PM | File folder | |
| settings | 2/25/2023 5:31 PM | File folder | |
| debuglog | 2/25/2023 5:31 PM | Text Document | 5 KB |
| I5803_Headset_Upgrade | 10/10/2022 3:15 PM | Application | 17,300 KB |

- It will recognize the headset automatically, and then Click **[YES]** for upgrade. (Please do not unplug the USB cable during the upgrade.)
- After the upgrade, pair the master headset and remote headset again by long-press the **[A]** button on both headsets.

2.2 Upgrade with Mac

- Download the upgrade file and unzip the file
- Turn on the headset one by one, and connect it to laptop via USB-C cable



- Open the **[I5803_Headset_Upgrade.exe]** application

| Name | Date modified | Type | Size |
|------------------------------|--------------------|---------------|-----------|
| Font | 2/25/2023 4:49 PM | File folder | |
| internal_upg | 2/25/2023 4:49 PM | File folder | |
| settings | 2/25/2023 5:31 PM | File folder | |
| debuglog | 2/25/2023 5:31 PM | Text Document | 5 KB |
| I5803_Headset_Upgrade | 10/10/2022 3:15 PM | Application | 17,300 KB |

- It will recognize the headset automatically, and then Click **[YES]** for upgrade. (Please do not unplug the **USB cable during the upgrade.**)
- After the upgrade, pair the master headset and remote headset again by long-press the **[A]** button on both headsets.