


# 1. Kindly Note


- It takes the risk to update the firmware, please avoid updating the firmware when the device is used for the important events
- To avoid the power being cut off suddenly during the updating, please make sure the device with enough power during updating.
- Please feel free to contact our technical support engineer if the updating failure or error causes the malfunction of the device:
- The link for contacting Hollyland Technical Support Engineer: [support@hollyland.com](mailto:support@hollyland.com)

# 2. Upgrade Steps

## 2.1 Upgrade with Windows

- Download the upgrade file and unzip the file
- Install the USB driver  
(Windows system only. download link: [https://download-hollyland.oss-us-east-1.aliyuncs.com/Firmware/Wireless Intercoms/USB Driver/STSW\\_STM32102\\_V1.5.0.zip](https://download-hollyland.oss-us-east-1.aliyuncs.com/Firmware/Wireless%20Intercoms/USB%20Driver/STSW_STM32102_V1.5.0.zip))


 VCP\_V1.5.0\_Setup\_W8\_x64\_64bits.exe

 VCP\_V1.5.0\_Setup\_W8\_x86\_32bits.exe

- Turn on the headset one by one, and connect it to laptop via USB-A to Type-C cable



- Open the **[I5802\_Headset\_Upgrade.exe]** application

| Name                                                                                                          | Date modified     | Type          | Size      |
|---------------------------------------------------------------------------------------------------------------|-------------------|---------------|-----------|
| Font                                                                                                          | 9/23/2022 6:51 PM | File folder   |           |
| internal_upg                                                                                                  | 9/23/2022 6:51 PM | File folder   |           |
| settings                                                                                                      | 9/28/2022 4:19 PM | File folder   |           |
| debuglog.log                                                                                                  | 9/7/2022 1:39 PM  | Text Document | 11 KB     |
| debuglog.txt                                                                                                  | 9/28/2022 4:23 PM | Text Document | 3 KB      |
|  I5802_Headset_Upgrade.exe | 4/28/2022 4:45 PM | Application   | 17,285 KB |


- It will recognize the headset automatically, and then Click **[YES]** for upgrade.(Please do not unplug the USB cable during the upgrade.)
- After the upgrade, pair the master headset and remote headset again by long-press the **[A]** button on both headsets.

## 2.2 Upgrade with Mac

- Download the upgrade file and unzip the file
- Turn on the headset one by one, and connect it to laptop via USB-C cable



- Open the **[I5802\_Headset\_Upgrade.exe]** application

| Name                                                                                                         | Date modified     | Type          | Size      |
|--------------------------------------------------------------------------------------------------------------|-------------------|---------------|-----------|
| Font                                                                                                         | 9/23/2022 6:51 PM | File folder   |           |
| internal_upg                                                                                                 | 9/23/2022 6:51 PM | File folder   |           |
| settings                                                                                                     | 9/28/2022 4:19 PM | File folder   |           |
| debuglog.log                                                                                                 | 9/7/2022 1:39 PM  | Text Document | 11 KB     |
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- It will recognize the headset automatically, and then Click **[YES]** for upgrade. (**Please do not unplug the USB cable during the upgrade.**)
- After the upgrade, pair the master headset and remote headset again by long-press the **[A]** button on both headsets.