## Solidcom SE Global Version (2.4G) Headset Upgrade

## **1 Firmware Version Records**

(Note: When upgrading, you need to make sure that your computer has an Internet connection to ensure that our software will provide you with the latest version of the upgrade firmware)

Released Date	Firmware Version	Release Log	Download Link
2024-09-20	Latest Version	/	Download

Our upgrade software will automatically provide you with the latest firmware version to ensure that the upgraded firmware is up to date.

RU — ×
Solidcom SE Remote
New firmware available
V4.0.2.00 The latest version information will be displayed.
Current version V2.0.7.00
Update

## 2 Upgrade Steps-Windows

- Download the upgrade file and unzip the file
- Connect the headset to the laptop via USB-A to Type-C cable
- Select the folder with the corresponding system version name, select the [win], and open the [SolidcomSE\_Headset\_Upgrade]

Name	Date modified	Туре	
📜 mac	12/4/2024 2:56 PM	File folder	
📜 win	12/4/2024 2:56 PM	File folder	
Name	Date modified	Туре	
Name	Date modified	Туре	

Name	Date modified	Туре	
📜 bearer	12/4/2024 2:56 PM	File folder	
Font	12/4/2024 2:56 PM	File folder	
iconengines	12/4/2024 2:56 PM	File folder	
imageformats	12/4/2024 2:56 PM	File folder	
platforms	12/4/2024 2:56 PM	File folder	
settings	12/4/2024 2:56 PM	File folder	
styles	12/4/2024 2:56 PM	File folder	
📜 tool	12/4/2024 2:56 PM	File folder	
translations	12/4/2024 2:56 PM	File folder	
📜 Upgrade	12/4/2024 3:16 PM	File folder	
D3Dcompiler_47.dll	12/4/2024 2:56 PM	Application extension	
debuglog	12/4/2024 3:16 PM	文本文档	
libcrypto-1_1.dll	12/4/2024 2:56 PM	Application extension	
🚳 libEGL.dll	12/4/2024 2:56 PM	Application extension	
libgcc_s_dw2-1.dll	12/4/2024 2:56 PM	Application extension	
libGLESV2.dll	12/4/2024 2:56 PM	Application extension	
libssl-1_1.dll	12/4/2024 2:56 PM	Application extension	
libstdc++-6.dll	12/4/2024 2:56 PM	Application extension	
libwinpthread-1.dll	12/4/2024 2:56 PM	Application extension	
opengl32sw.dll	12/4/2024 2:56 PM	Application extension	
S Qt5Core.dll	12/4/2024 2:56 PM	Application extension	
S Qt5Gui.dll	12/4/2024 2:56 PM	Application extension	
Qt5Network.dll	12/4/2024 2:56 PM	Application extension	
Qt5SerialPort.dll	12/4/2024 2:56 PM	Application extension	
Ct5Svg.dll	12/4/2024 2:56 PM	Application extension	
Qt5Widgets.dll	12/4/2024 2:56 PM	Application extension	
SolidcomSE_Headset_Upgrade	12/4/2024 2:56 PM	Application	

It will recognice the headset automatically, and then click [Update] and [Yes] for upgrade.(Please do not unplug the USB cable during the upgrade)

RU — X
Solidcom SE Remote New firmware available Current version V4.0.2.00 Update
RU — X
Solidcom SE New firmware Do you want to update? Current version V <sup>2</sup> Cancel Yes
Update
10 <sup>20</sup>
Update successful
Completed

 After the upgrade, pair the master headset and remote headset again by long-press the "Volume + " button on both headsets.

## 3 Upgrade Steps-Mac

- Download the upgrade file and unzip the file
- Connect the headset to the laptop via USB-A to Type-C cable
- Select the folder with the corresponding system version name, select the [mac], and open the [SolidcomSE\_Headset\_Upgrade]

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AirDrop	(> mac	Nov 12, 2024 at 7:29 PM Folder	
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It will recognice the headset automatically, and then click [Update] and [Yes] for upgrade.(Please do not unplug the USB cable during the upgrade)

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		RU		
Do you want t Cancel	to update? Yes			
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• After the upgrade, pair the master headset and remote headset again by long-press the "Volume + " button on both headsets.