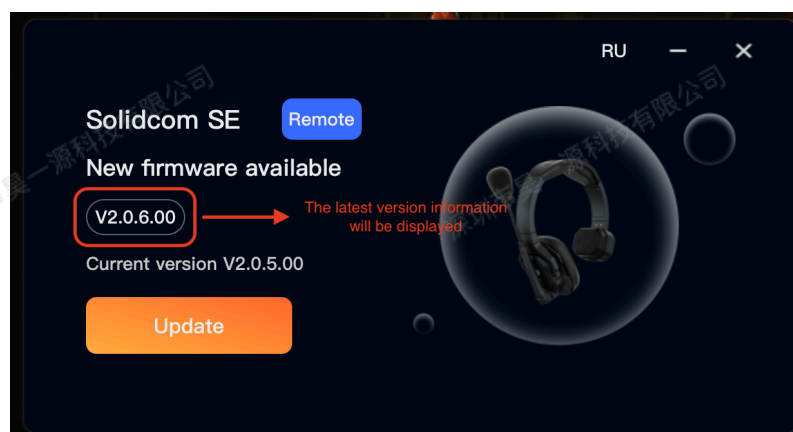


Solidcom SE XX Headset Upgrade

1. Kindly Note:

- It takes the risk to update the firmware, please avoid updating the firmware when the device is used for the important events.
- To avoid the power being cut off suddenly during the updating, please make sure the device with enough power during updating.
- Please feel free to contact our technical support engineer if the updating failure or error causes the malfunction of the device.
- The link for contacting Hollyland Technical Support Engineer: support@hollyland.com
- Our upgrade software will automatically provide you with the latest firmware version to ensure that the upgraded firmware is up to date.






























2. Upgrade Steps

2.1 Upgrade with Windows

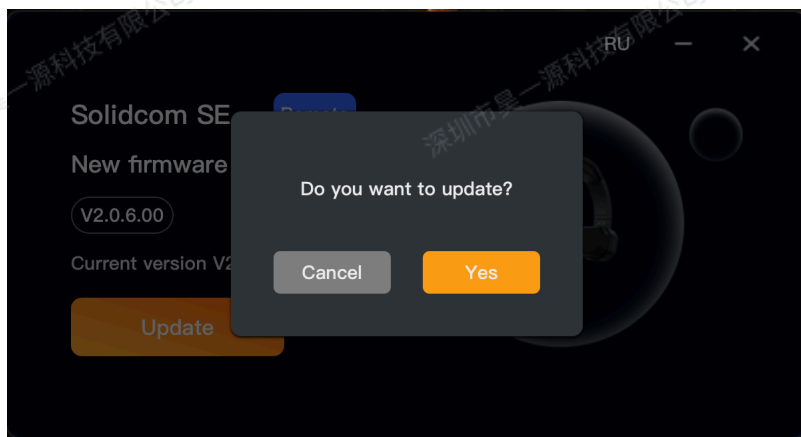
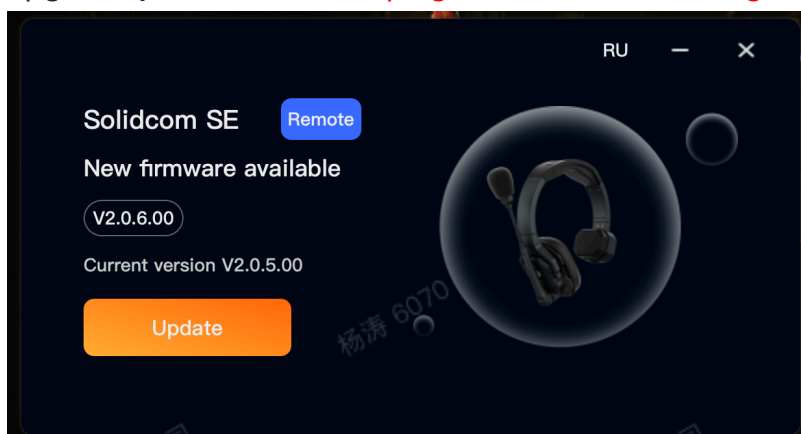
1. Download the upgrade file and unzip the file
2. Connect the headset to the laptop via USB-A to Type-C cable
3. Select the folder with the corresponding system version name, select the **【win】** , and open the **【SolidcomSE_Headset_Upgrade】**

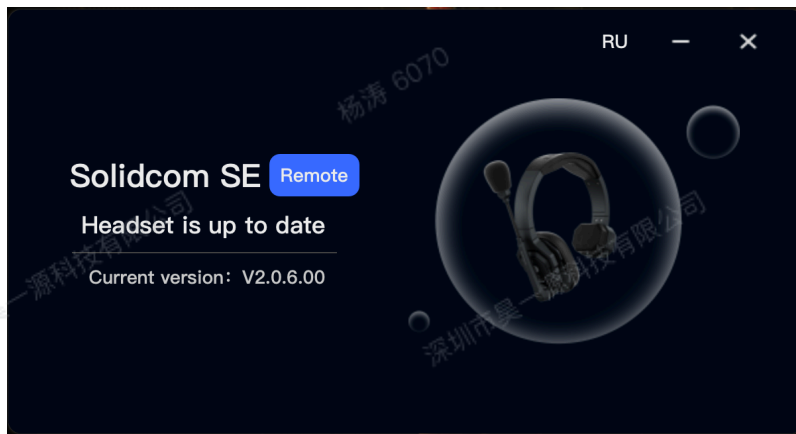
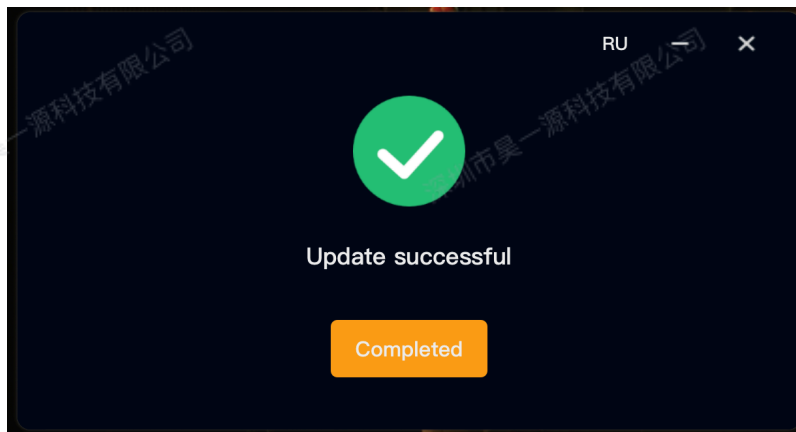
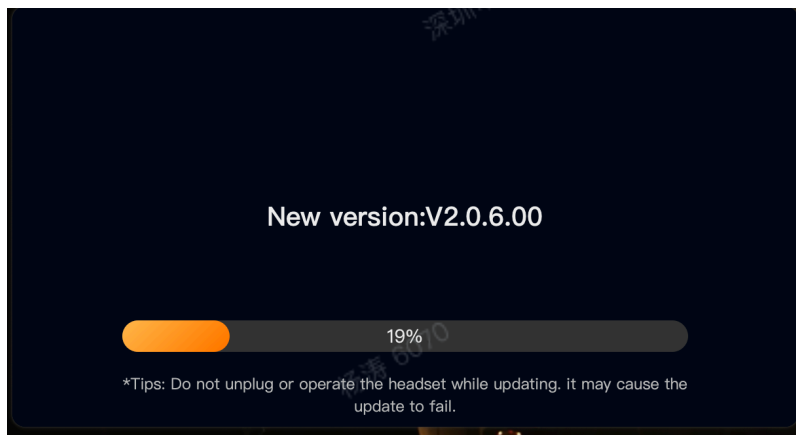
Name	Date modified	Type
mac	12/4/2024 2:56 PM	File folder
win	12/4/2024 2:56 PM	File folder

Name	Date modified	Type
 Headset_Upgrade	12/4/2024 3:16 PM	File folder

Name	Date modified	Type
 bearer	12/4/2024 2:56 PM	File folder
 Font	12/4/2024 2:56 PM	File folder
 iconengines	12/4/2024 2:56 PM	File folder
 imageformats	12/4/2024 2:56 PM	File folder
 platforms	12/4/2024 2:56 PM	File folder
 settings	12/4/2024 2:56 PM	File folder
 styles	12/4/2024 2:56 PM	File folder
 tool	12/4/2024 2:56 PM	File folder
 translations	12/4/2024 2:56 PM	File folder
 Upgrade	12/4/2024 3:16 PM	File folder
 D3DCompiler_47.dll	12/4/2024 2:56 PM	Application extension
 debuglog	12/4/2024 3:16 PM	文本文档
 libcrypto-1_1.dll	12/4/2024 2:56 PM	Application extension
 libEGL.dll	12/4/2024 2:56 PM	Application extension
 libgcc_s_dw2-1.dll	12/4/2024 2:56 PM	Application extension
 libGLESv2.dll	12/4/2024 2:56 PM	Application extension
 libssl-1_1.dll	12/4/2024 2:56 PM	Application extension
 libstdc++-6.dll	12/4/2024 2:56 PM	Application extension
 libwinpthread-1.dll	12/4/2024 2:56 PM	Application extension
 opengl32sw.dll	12/4/2024 2:56 PM	Application extension
 Qt5Core.dll	12/4/2024 2:56 PM	Application extension
 Qt5Gui.dll	12/4/2024 2:56 PM	Application extension
 Qt5Network.dll	12/4/2024 2:56 PM	Application extension
 Qt5SerialPort.dll	12/4/2024 2:56 PM	Application extension
 Qt5Svg.dll	12/4/2024 2:56 PM	Application extension
 Qt5Widgets.dll	12/4/2024 2:56 PM	Application extension
 SolidcomSE_Headset_Upgrade	12/4/2024 2:56 PM	Application

4. It will recognize the headset automatically, and then click **【Update】** and **【Yes】** for upgrade.(Please do not unplug the USB cable during the upgrade)





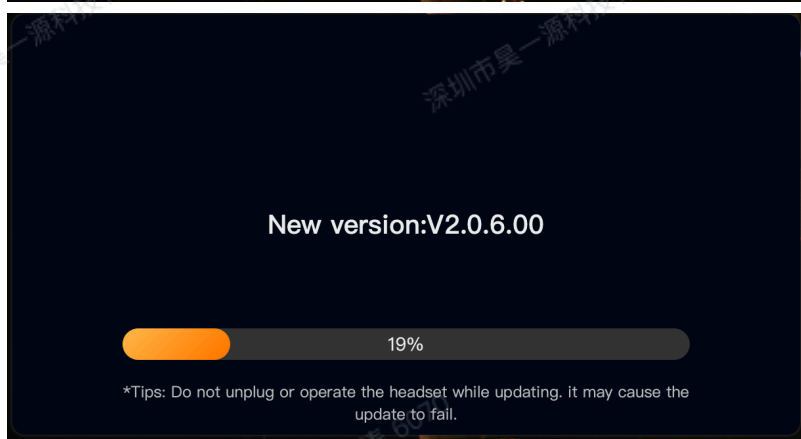
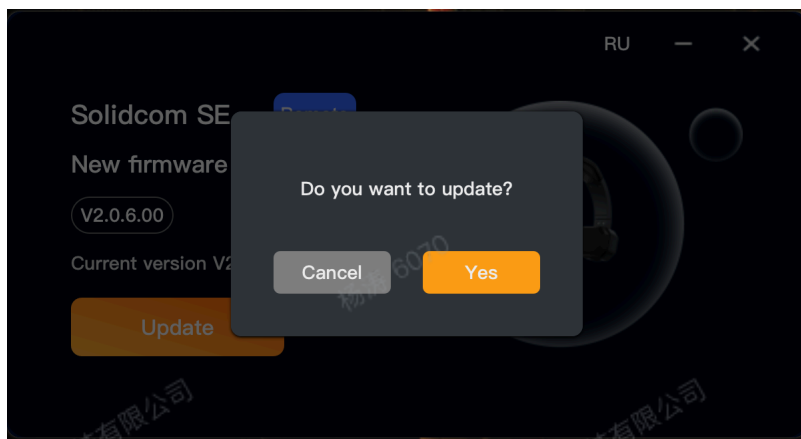
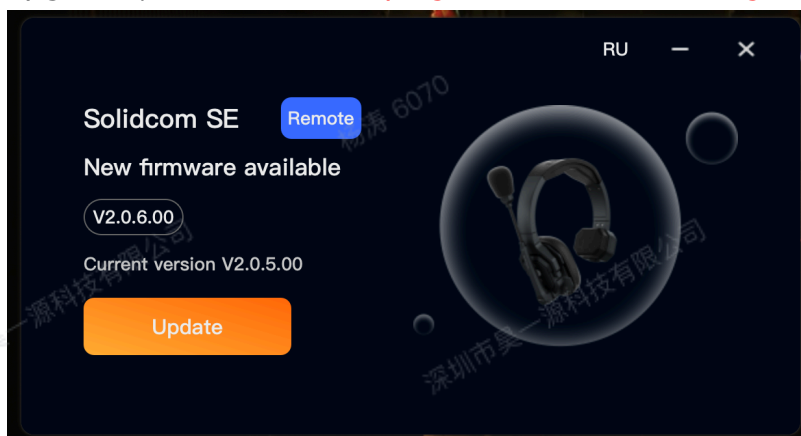
5. After the upgrade, pair the master headset and remote headset again by long-press the "Volume + " button on both headsets.

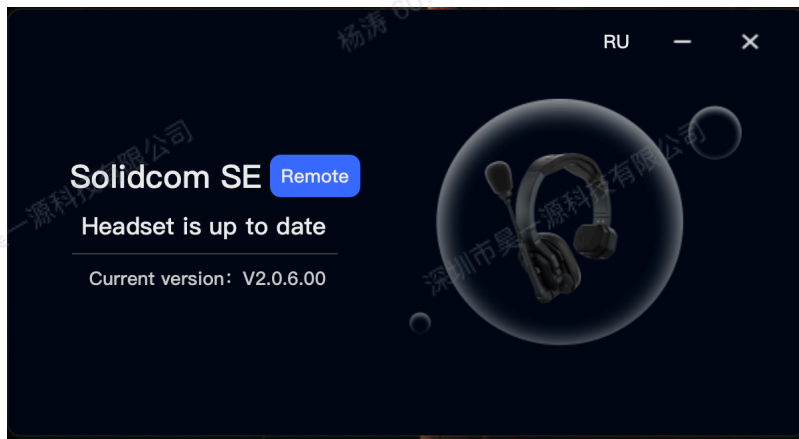
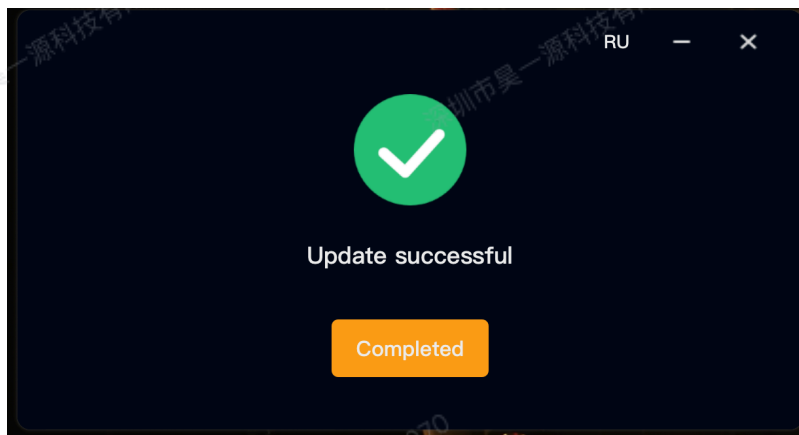
2.2 Upgrade with Mac

1. Download the upgrade file and unzip the file
2. Connect the headset to the laptop via USB-A to Type-C cable
3. Select the folder with the corresponding system version name, select the **【mac】** , and open the **【SolidcomSE_Headset_Upgrade】**
4. Move it into the "Application" , Without this step, the MAC system will identify the software as dangerous software, causing the upgrade to fail.



5. It will recognise the headset automatically, and then click **【Update】** and **【Yes】** for upgrade. (Please do not unplug the USB cable during the upgrade)





6. After the upgrade, pair the master headset and remote headset again by long-press the "Volume + " button on both headsets.