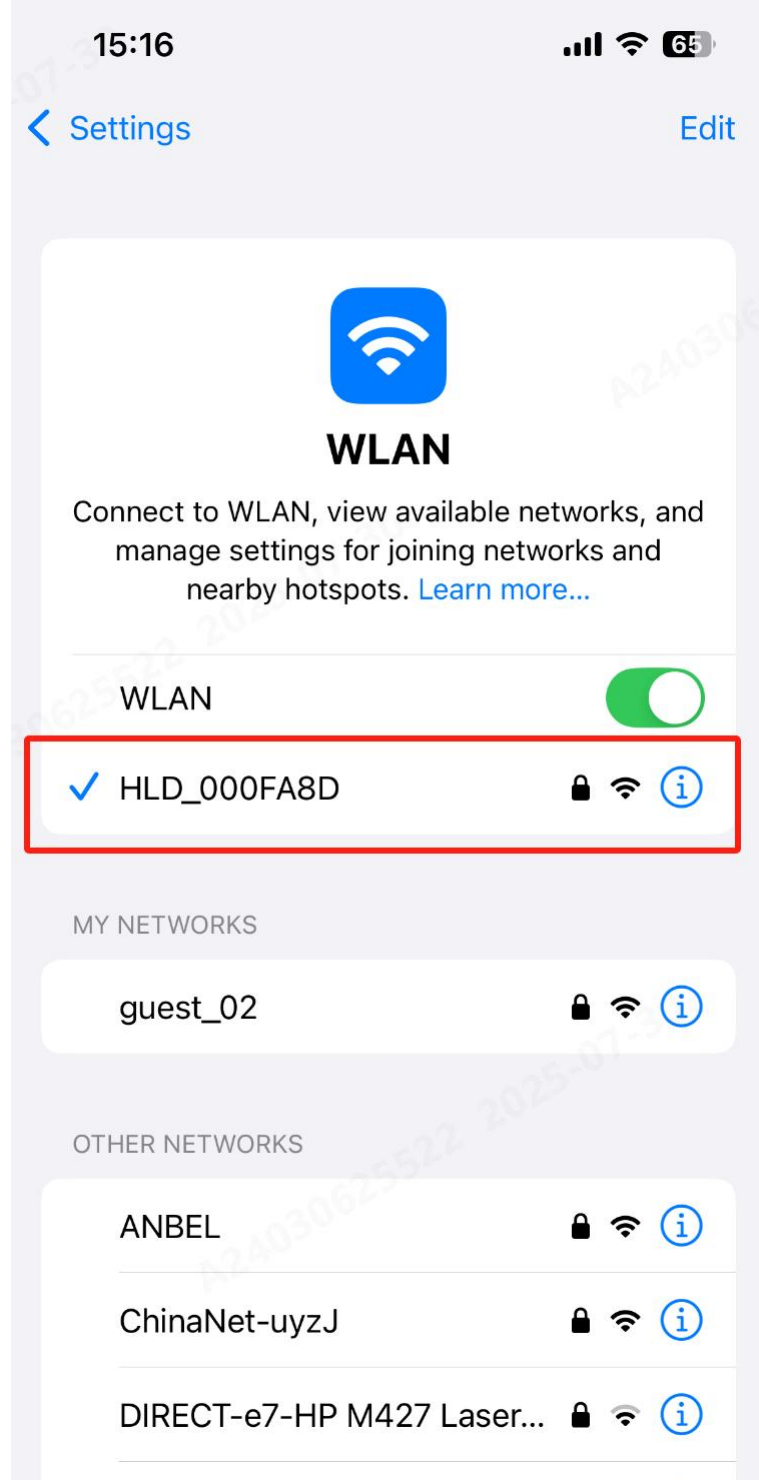


Vcore Upgrade Guide

Using Hollyview APP to upgrade Vcore

1. Use your phone to connect the wifi of the Vcore

(1)The wifi name of the Vcore is HLD_XXXX, the default password is 12345678



(2)Or you can use the Hollyview app to scan the QR code of the product to connect the wifi.

15:21

5G 62

Home



My Devices



Pyro S

WiFi:HLD_3322375



Vcore

WiFi:HLD_000FA8D



MARS 400S PRO

WiFi:HLD_E0008EE



Vcore

WiFi:HLD_37170B8



Home



Album



Mine



(3) Add new product and select Vcore.

09:49

5G 73

Home



My Devices



Vcore

WiFi:HLD_38224QA



Pyro S

WiFi:HLD_3322375



Vcore

WiFi:HLD_000FA8D



MARS 400S PRO

WiFi:HLD_E0008EE

09:49

5G 73



Add Device

Select Model



Vcore Series

Vcore



Pyro Series

Pyro 7、Pyro S、Pyro H



Mars Series

Mars K4、Mars M1、Mars M2、Mars 400S PRO II



Others

Mars 400、Mars 300+

09:49

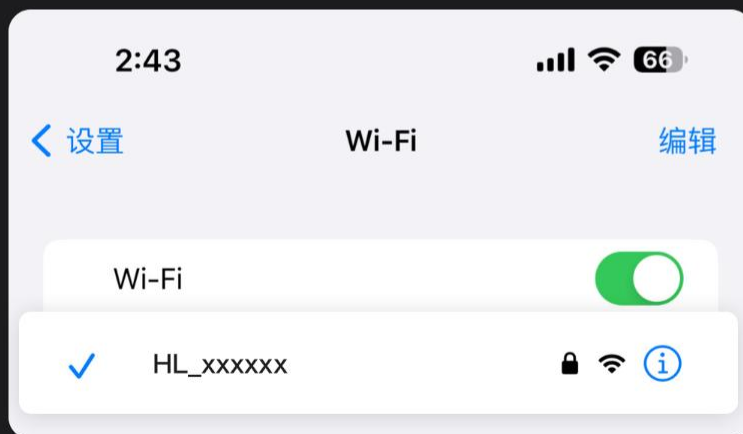
5G 73



Add Device

Steps:

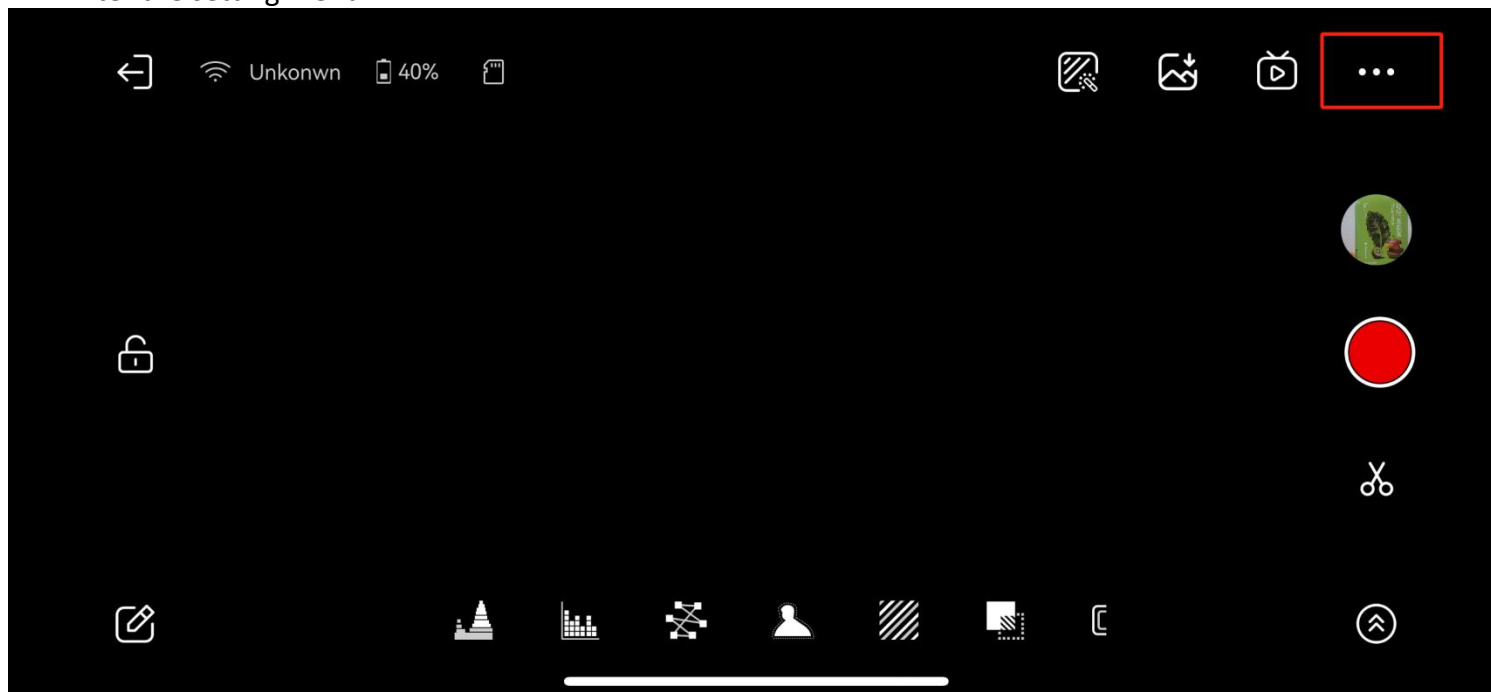
- 01 Power on the device and enter pairing mode
- 02 Enable Wi-Fi on your mobile device and connect to the hotspot starting with "HLD"
- 03 Once connected, real-time video monitoring will begin



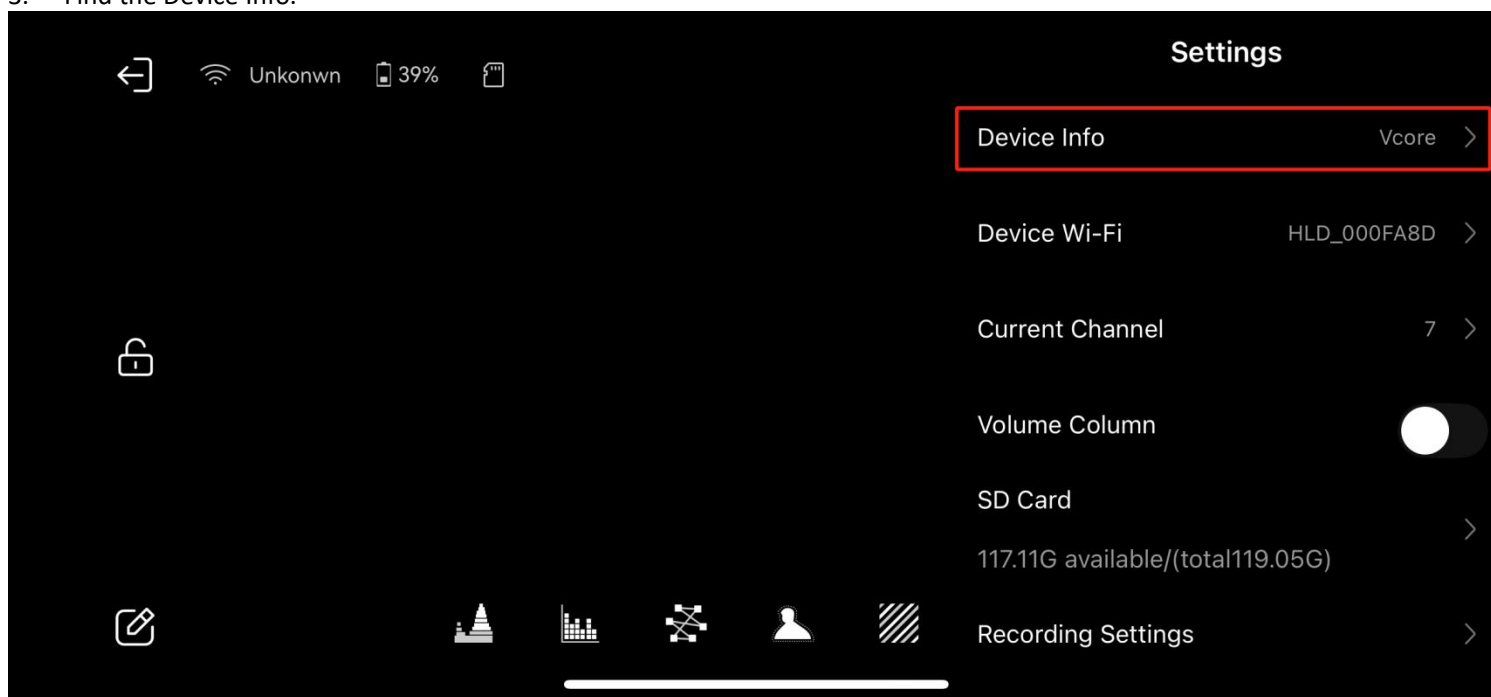
Note:

Please ensure location services and data permissions are enabled, If the device hotspot is not found, try switching the channel.

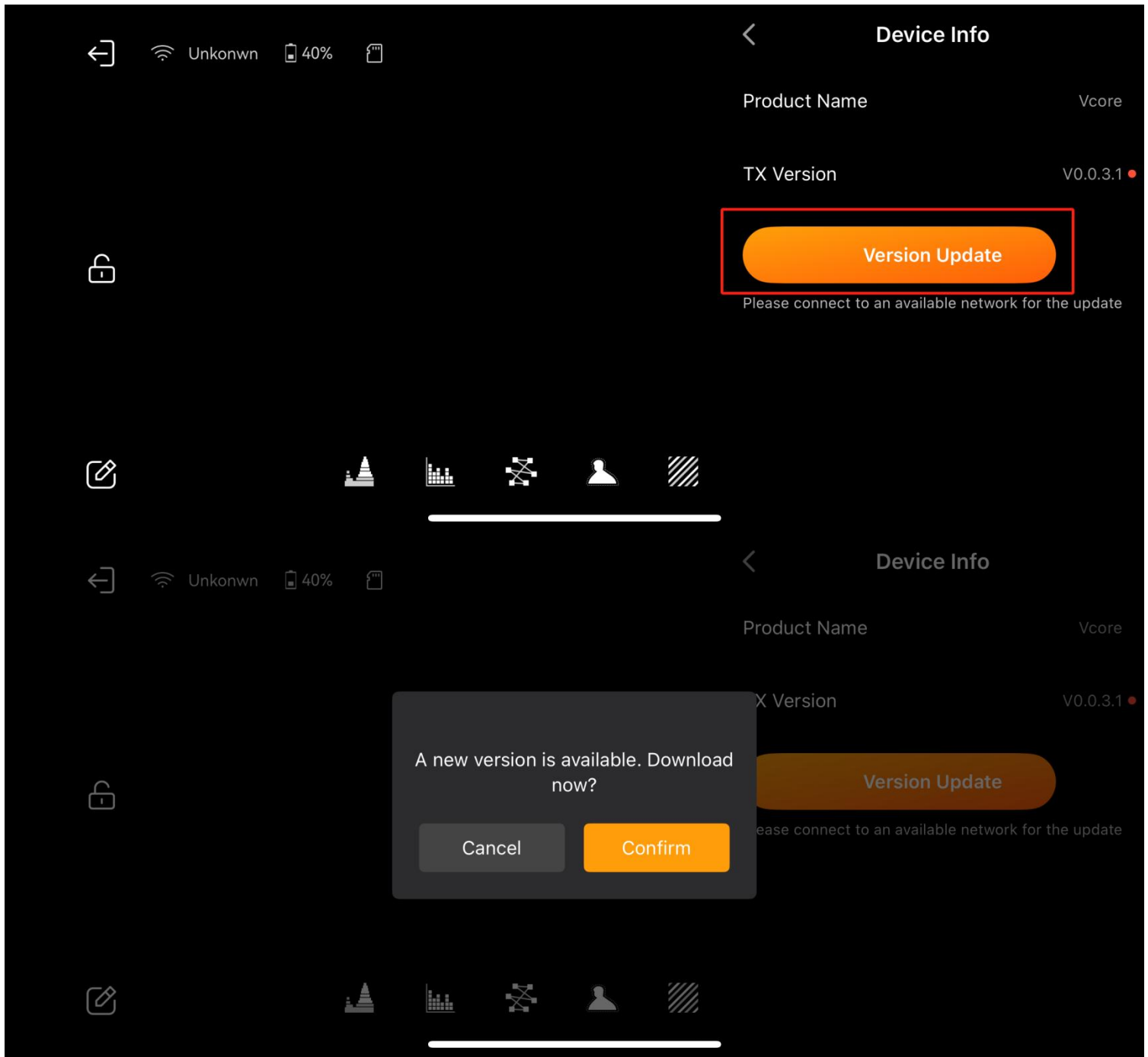
2. Enter the setting menu



3. Find the Device Info.



4. Select Version Update



5. After download, select the upgrade. The product will enter the upgrading process.



6. After upgrading, Please restart the Vcore。

*** Attention: Please make sure Vcore having enough battery when upgrading.**

Precautions

- The USB flash drive must have a capacity of 32GB or less. Otherwise, the USB flash drive cannot be formatted into FAT32 format.
- Maintain sufficient power during the upgrade process. Do not pull out the USB flash drive before the upgrade is successful.
- After the device is upgraded, the default settings are restored.
- **Upgrade may cause unknown errors. Avoid upgrading when you need to use it.**

Vcore upgrade procedure

1. Go to the network disk link provided on the page to download the firmware package.
2. Prepare a USB flash disk with a capacity of no more than 32GB Type-C interface. If it is not Type-C interface, use the standard USB Type-C adapter to connect.
3. Connect the USB flash drive to the computer. By formatting, set the format of the USB flash drive to FAT32. Place the upgrade files directly in the root directory of the USB flash drive. Do not create them in the folder.
4. Connect the USB flash drive to the Type-C interface of Vcore. The system automatically recognizes the USB flash drive, restarts the image transmission, and then starts the upgrade. After the upgrade is completed, the image transmission will restart again.

Windows how to set the USB flash disk format



1

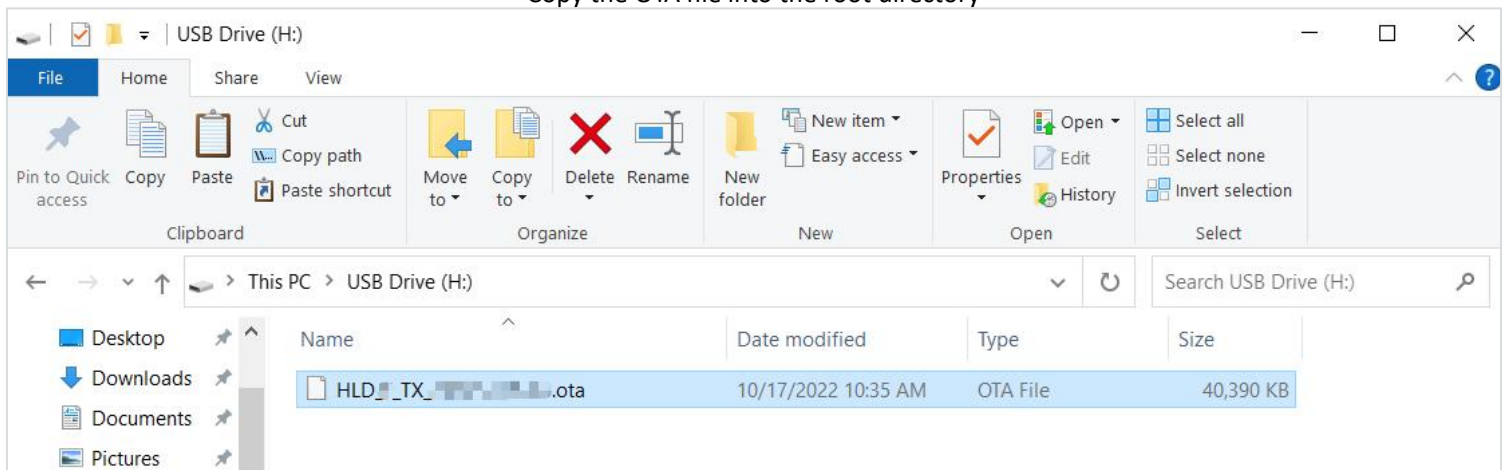
Right click the USB disk and choose format



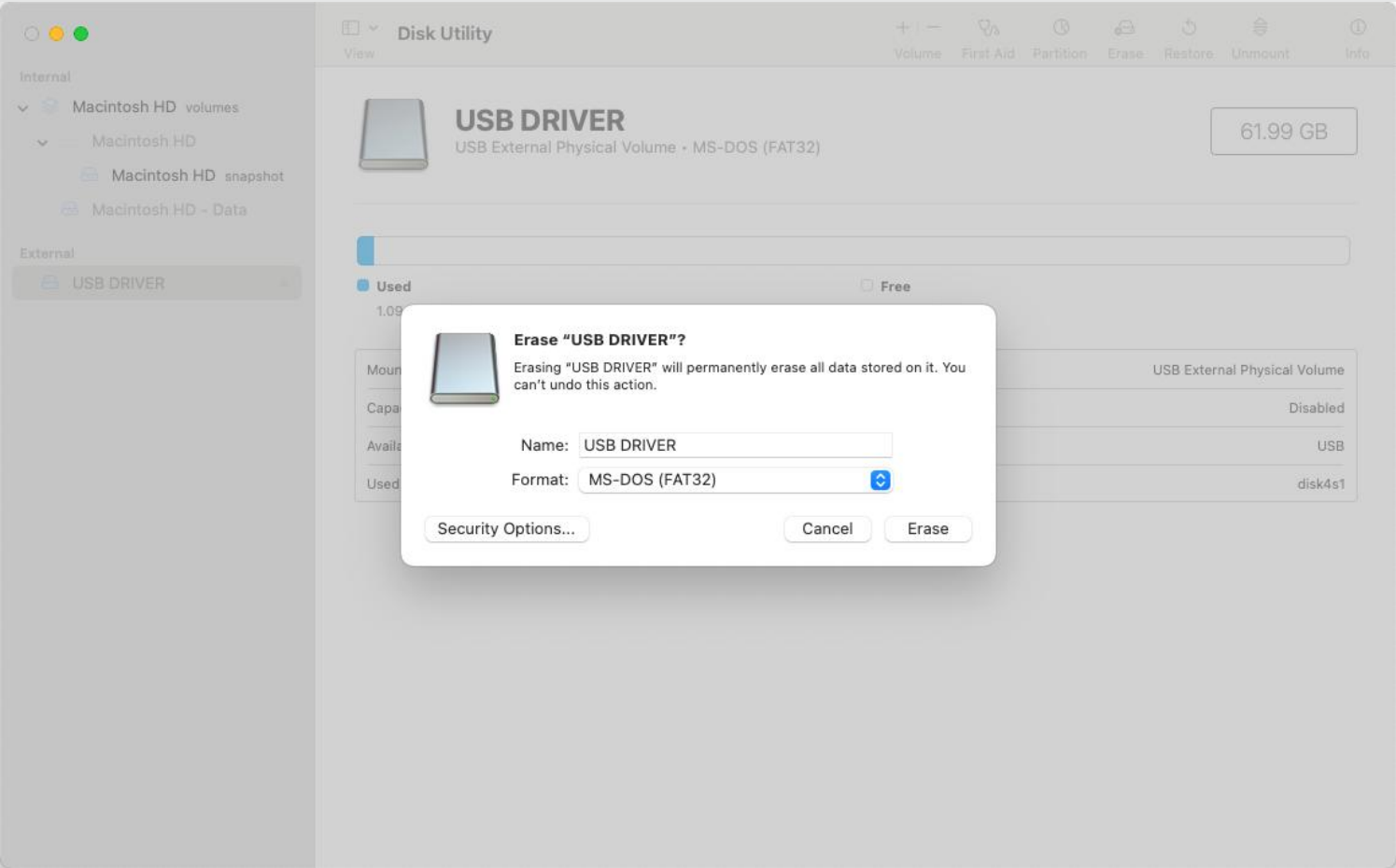
2

Choose the FAT32 format in the “file system”

Copy the OTA file into the root directory



How to Set U disk format for Mac computer



If the upgrade fails multiple times or an exception occurs during the upgrade, contact the technical support staff of Hollyland.